

Trash Collection Information

If you live within the Town limits of Lyman your garbage pick-up day is Monday. You must have your can placed at curbside the night before service to guarantee pick-up. Please have your cart at the curb, at least ten (10) feet away from obstructions such as mailboxes or basketball goals the night before service. **The lid on your trash can MUST be closed or your trash can will not be emptied. You cannot pile bags on top of the trash can or have bags/boxes outside of the trash can. These items will not be picked up.**

If you are a new resident and need a cart and to set-up service please call Town Hall at 864-439-3453. We will need your address and we can get you set up with a cart and service. New cart deliveries are typically done on Friday.

You will receive one 95 gallon cart. Should you need additional carts, you will need to contact GFL directly to arrange for an individual account at your expense for those additional services. GFL has agreed to provide additional carts to Lyman residents at a discounted monthly rate and to waive the delivery fee for those additional carts.

Should your cart become damaged due to normal wear and tear or due to incident with GFL pick-up, please contact Town Hall at 864-439-3453. Our staff will contact GFL with the request to replace your cart. However, if your cart becomes damaged due to an incident within your home, such as fireworks, grease, spray paint, cleaning out a fireplace, etc. GFL will charge \$35.00 to replace the cart. This fee must be paid to the Town of Lyman by the resident requesting a replacement prior to the cart being replaced.

The Town understands that there are residents who cannot move their carts for many different reasons. For individuals who are unable to place their containers at the curbside, please contact GFL at 864-269-1065. GFL will assess these issues on a case by case basis for “back door service”. All persons requesting “back door service”, will need to complete a form from GFL and provide a note from your doctor. The cost of “back door service” is \$35.00 per month at your expense. You will need to set up an individual account with GFL to arrange for this personal service.

The only holiday to affect service is Christmas Day. Should pick-up fall on Christmas Day your trash will be picked up the following day. All other holidays trash will be picked up on regular schedule.

GFL ENVIRONMENTAL

1635 Antioch Church Rd.

Piedmont SC, 29673

Ph: 864-269-1065 Fax: 864- 269-7569

Services:

Trash – 96-gallon container supplied

To start new trash service please contact

Town Hall at 864-439-3453 and give your address. You will be provided with a 96 gallon trash container on the following Friday from your call.

Trash pick up is on Monday. However, you MUST HAVE YOUR CART OUT on SUNDAY NIGHT to guarantee service.

HOLIDAYS:

Thanksgiving Day & Christmas Day.

Your services would be affected if your service day falls **ON or AFTER** the holiday. Services affected will be picked up one day after your original scheduled service day.

EXTRA BAGS:

We do not pick up extra bags beside the container/s.

Lid must be closed on the trash can. Do not pile bags on top.

ISSUES WITH NON-PICK UP OR SERVICE PROBLEMS

Please contact GFL at 864-269-1065 to report any issues with pick-up

HELPFUL INFORMATION:

BAG & TIE ALL GARBAGE.

PLACE CONTAINERS OUT **THE NIGHT BEFORE**

YOUR SERVICE DAY - OUR DRIVERS RUN FROM 5AM TO 5PM NO SPECIFIC TIME OF SERVICE

DO NOT PUT LEAVES, LIMBS, GRASS CLIPPINGS OR PLANTS IN THE GARBAGE CAN.

DO NOT PUT OIL, BATTERIES, TIRES, WOOD,

CONSTRUCTION MATERIALS, PAINT, CHEMICALS

OR ELECTRONICS (any item you can plug in) IN ANY OF THE CONTAINERS,

THANK YOU!